

## Survey Systems Engineer, UK

### Seatronics Vision and Mission

Seatronics are the Marine Technology Specialists. With our solution focused culture, engineering strength and extensive product knowledge, our vision is to remain the leading provider of marine electronics solutions to the global subsea market. We supply specialist subsea solutions pursuing excellence both in engineering capability and customer support. Our continually developing expertise allows us to provide full service capability on demand encompassing rental, sales, service & repair, calibration, personnel and asset management.

### Overall Purpose of Role

The Survey Systems Team is responsible for carrying out the testing, service and repair of both Seatronics owned and 3<sup>rd</sup> party equipment to manufacturer's specifications and tolerances following in house test procedures. You will undertake a number of tasks in preparing equipment for sale or rental including equipment interfacing, maintenance, servicing and re-certification all of which will be required in order to meet project deadlines. You will be responsible for ensuring this is carried out in a timely and organized manner with particular attention to maintaining the high QA standards already in place.

**Relationships:** Reports directly to the Group Engineering Manager. Liaises with global engineering and operations staff, clients and suppliers.

### Key Responsibilities and Accountabilities

The responsibilities of the postholder will include but not be limited to the following:

- Testing/interfacing and fault finding of electronic survey equipment
- Calibration of equipment to manufactures tolerances & specifications as per Seatronics procedures.
- Electronic repairs including minor PCB work and cable re-terminations
- Creation of accurate calibration/test documents
- Accurate and organized documenting of calibration certificates and test sheets
- Point of liaison between suppliers, manufacturer's and customers as required
- Shipping to customers and manufacturers
- Occasional field based equipment support to customers as required
- Occasional remote based equipment support to customers
- Maintenance of calibration facilities to maintain the best possible standards.
- Monitor lab test/reference equipment calibration requirements and organize re-certification with minimal lab down time.
- Ensure the return of 3<sup>rd</sup> party equipment within the timescales agreed.
- Willingness to undertake other duties as and when required such as stock take, maintaining tidy work areas, copying, filing etc.

## Experience and Qualifications

Desirable experience and qualifications are as follows:

- Experience of working in a Global organisation across multiple locations, including offshore.
- NC/HNC or equivalent in a relevant area; Electronics, Electrical Engineering, or Engineering Systems
- Experience of testing/interfacing and fault finding of electronic survey equipment
- Experience of Pcb investigation, soldering, crimping, mechanical assembly
- Experience of calibration of equipment to manufactures tolerances & specifications
- Solid experience of Microsoft Office suite; Word, Excel, PowerPoint and Outlook

## Skills and Knowledge

- Knowledge of a full range of Seatronics' equipment
- Ability to maintain calibration facilities to the best possible standards
- Excellent organisational and time management skills
- Exceptional attention to detail with good analytical skills
- Strong problem solving skills
- Strong communication skills; e.g. report writing, customer service

## Personal Qualities

- Ability to carry out duties in a timely and organised manner with particular attention to maintaining the high QA standards already in place.
- Customer focused with a forward thinking attitude
- Outgoing team player with a professional approach.
- Able to communicate at all levels
- Ability to work to tight deadlines and remain calm under pressure
- Conscientious and helpful
- Willingness to learn and participate in in-house training
- Willingness to work overtime as and when required in order to meet deadlines for upcoming projects.

## Work Requirements

- Ensure effective self-management to work in accordance with the company's values, goals and objectives.
- Willingness to maintain Continual Professional Development to ensure your own knowledge base enhances Seatronics' capability and that you comply with the company's policies, processes and principles.
- Maintain integrity by being honest and transparent with staff, clients and suppliers in line with business policies.
- Highlight new technologies or working practices which may benefit the company by way of the Process Improvement Report (PIR) process.
- Actively participate in regular team and company events as required.
- Ensure we focus on being customer centric by developing good relationships with clients and suppliers and providing outstanding levels of service to ensure client needs are met on time, every time.
- Participate in the leadership and commitment of QHSE to ensure there is zero harm to our people, the environment and equipment.
- Take an active role in ensuring the quality of our products and services fully meets customer requirements.
- Ensure you work in line with various areas of compliance, including but not restricted to Customs/Export Control/Import/Anti-Bribery/Quality Assurance (QA).
- Ideally have a clean driving license and the ability to travel to global companies when necessary.

## Competency requirements

### Essential competencies that are critical for job success

#### 4.2 Applying expertise & technology

- Applies specialist and detailed technical expertise
- Develops job knowledge and expertise through continual professional development
- Shares expertise and knowledge with others
- Uses technology you achieve work objectives
- Demonstrates appropriate physical co-ordination and endurance, manual skills, spatial awareness and dexterity
- Demonstrates an understanding of different organisational departments and functions

#### 6.2 Delivering results and meeting customer expectations

- Focuses on customer needs and satisfaction
- Sets high standards for quality and quantity
- Monitors and maintains quality and productivity
- Works in a systematic, methodical and orderly way
- Consistently achieves project goals

#### 8.1 Achieving personal work goals and objectives

- Accepts and tackles demanding goals with enthusiasm
- Works hard and puts in longer hours when it is necessary
- Identifies development strategies needed to achieve career goals and makes use of development or training opportunities
- Seeks progression to roles of increased responsibility and influence

#### 7.2 Coping with pressures and setbacks

- Works productively in a high pressure environment
- Keeps emotions under control during difficult situations
- Balances the demands of work and personal life
- Maintains a positive outlook at work
- Handles criticism well and learns from it

### Desirable competencies for job success

#### 7.1 Adapting and responding to change

- Adapts to changing circumstances
- Accepts new ideas and change initiatives
- Adapts interpersonal style to suit different people and regional differences
- Deals with ambiguity, making positive use of the opportunities it presents

#### 6.1 Planning and organising

- Sets clearly defined objectives
- Plans activities and projects well in advance and take account of possible changing circumstances
- Manages time effectively
- Identifies and organises resources needed to accomplish tasks
- Monitors performance against deadlines and milestones