

Quality Policy Statement



Reference No: SGPO012

Revision No: 4

Vision

Seatronics are The Marine Technology Specialists. With our solution-focused culture, engineering strength and extensive product knowledge we will remain the leading provider of marine electronics solution to the global subsea market.

Mission

Seatronics supplies specialist subsea solution pursuing excellence both in engineering capacity and customer support. Our continually developing expertise allows us to provide full service capability on demand encompassing Rental, Sales, Services, Repair, Design and Assembly of equipment for underwater positioning and video inspection serving the hydrographic survey and ROV industries. Along with assembly of computers from proprietary consumable to customer's specification.

Seatronics Group is dedicated to ensuring its products and services fully meet the requirements of its customers. To achieve this objective, it is policy of Seatronics to establish and continually improve an efficient and effective Quality Management System (QMS) in accordance with the requirements of ISO 9001:2015.

The Senior Management Team will demonstrate leadership and commitment. It is Top Management responsibility to establish, implement, integrate and maintain the Quality Management System (QMS).

Senior Management Team and staff of Seatronics are committed to:

- Promote customer satisfaction by providing products and service that meet or exceed customers' expectation
- Ensuring that the requirements of all interested parties are clearly understood so that our products and services to be delivered in timely and professional manner
- Promoting the use of a process approach and risk based thinking; resulting in all processes being established, documented, resourced appropriately, monitored and measured to ensure conformance to their intended results (Customer requirements, Business objectives, and applicable industry regulations and legislation).
- Ensuring that its staff is given sufficient training and development support to ensure competency for their area of work through education, training and experience, where appropriate.
- Working closely with its customer to develop and maintain first class relationships
- Commitment to maintain and develop first class supplier relationships
- Through management's participation in the monitoring and measurement of the performance of the QMS is focussed on acting on opportunities for continual improvement.
- By planning and establishing measurable objectives based on its Quality Policy for the ongoing development of the company and its customers. These objectives are regularly reviewed and measured by management

It is the responsibility of all employees to understand this Quality Policy, and know that they are responsible for the quality of their own work. This policy will be reviewed periodically to ensure the future success of Seatronics Group.

Signed: Phil Middleton

Phil Middleton
Group Managing Director

Date: 29/1/19